



## Rental Survey

Date \_\_\_\_\_ Organization/Group \_\_\_\_\_  
 Rental Date \_\_\_\_\_ Facility Used \_\_\_\_\_

		Highly Satisfied	Satisfied	Dissatisfied	Highly Dissatisfied	Not Applicable
<b>The employees were:</b>	Helpful	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Knowledgeable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Punctual	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Were easily accessible	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Facilities:</b>	Restrooms clean	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Concessions available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Properly staffed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<b>Equipment:</b>	Adequate amount	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Quality	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	What equipment was used?					

**Vertical Edge Comments:** \_\_\_\_\_  
 \_\_\_\_\_

<b>Overall Experience:</b>	Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Were your expectations met?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
	Would you rent again?	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

How did you hear about our rental space? \_\_\_\_\_  
 How could we have better served your group? (Please be specific.) \_\_\_\_\_

\_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

How did the facilities enhance your event? \_\_\_\_\_  
 \_\_\_\_\_

Would you recommend our facilities to others? If no, please explain: \_\_\_\_\_  
 \_\_\_\_\_

Do you have any additional comments? \_\_\_\_\_  
 \_\_\_\_\_  
 \_\_\_\_\_

Thank you for taking the time to complete this survey. Your input will help us to better serve you in the future.  
 Please complete and mail to:  
 2000 Student Recreation Center - **Rental**  
 Western Michigan University  
 Kalamazoo, MI 49008-5447